

## 4. ACTION → FEATURE MAPPING TABLE

#	USER ACTION	TRIGGER	DESTINATION	SYSTEM REACTION
1	Clicks Sign Up	Button click	Registration	Display form
2	Enters Email/Submit	Form submit	Email Verify	Generate token
3	Clicks Verify Link	Link click	Activation	Mark verified
4	Enters Login Creds	Form submit	Authentication	Create session
5	Selects Remember Device	Checkbox	Device Manager	Store fingerprint
6	Searches Event Name	Search input	Search Index	Return results
7	Filters by City	Filter selection	Venue Manager	Apply filter
8	Selects Event Poster	Card click	Event Details	Load details
9	Clicks Show Time	Time selection	Seat Layout	Load grid
10	Clicks Seat	Seat click	Seat Lock	Lock, add cart
11	Clicks Add to Cart	Button click	Shopping Cart	Store selection
12	Clicks Checkout	Button click	Payment Pipeline	Calculate total
13	Enters Coupon Code	Apply click	Coupon Validator	Calculate discount
14	Selects Credit Card	Method selection	Payment Router	Display form
15	Enters Card Details	Form submit	Card Validator	Validate, encrypt
16	Payment Processing	API call	Payment Processor	Process charge
17	Payment Successful	Success event	Booking Confirm	Create booking
18	Payment Fails	Failure event	Retry Logic	Display error
19	Generates Ticket	Booking confirm	Ticket Generator	Create PDF
20	Sends Confirmation	Booking create	Email Service	Send ticket
21	Receives SMS	Booking event	SMS Gateway	Send link
22	Clicks Change Seats	Button click	Modification	Release locks
23	Initiates Cancel	Cancel click	Policy Checker	Calculate refund
24	Confirms Cancel	Confirmation	Refund Processor	Process refund
25	Requests Reminder	Remind click	Reminder Scheduler	Schedule reminder

#	USER ACTION	TRIGGER	DESTINATION	SYSTEM REACTION
26	Views My Bookings	Menu click	Booking Query	Display bookings
27	Downloads Ticket	Download click	Ticket Storage	Serve PDF
28	Transfers Ticket	Transfer click	Ticket Transfer	Send link
29	Publishes Event	Submit event	Event Manager	Store data
30	Uploads Seats	CSV upload	Venue Config	Parse, create
31	Detects Suspicious	Fraud score	Fraud Queue	Flag transaction
32	Reviews Flagged	Approval/reject	Payment Release	Release/refund
33	Daily Job Runs	Cron trigger	Analytics Service	Generate reports
34	Session Expires	Inactivity timer	Session Invalidation	Clear token